Instant INSIGHT

Powered by SmartWorks Athena

A patented solution with an easy-to-use **AI voice interface** for users, regardless of technical ability, to **ask complex questions** and extract **actionable insights**.

SmartWorks Athena
AI system to enable rapid interrogation and delivery of results.

Voice Interface
Ask questions in simple English through a voice interface.

Actionable Insights
Quickly access intelligence to make informed decisions.

Revolutionizing Utility Analytics: A New Era of Efficiency

In the dynamic realm of utility management, leveraging meter data and related operational information is crucial. Introducing Instant Insight, a patented solution built with AI that redefines how utility professionals access and interpret data, ushering in a new era of efficiency.

Unlock the Power of Instant Insight:
Instant Insight simplifies analytics, providing instant answers and analyses from your data. Its intuitive interface allows users to type or speak in plain English, breaking down barriers between complex data and actionable insights.

Key Features:

- **Utmost Security**. The entire solution is fundamentally designed to prioritize security and privacy. Your data never leaves your environment.

- **User-Friendly Interaction**: Effortlessly interact with your data, extracting valuable information through natural language input.

- **Prompt Decision-Making**: Receive instant responses to complex questions, facilitating swift decision-making processes for utility executives.

- **Enhanced Customer Service**: Customer Service Representatives can gain deeper insights into individual customer usage, addressing concerns with precision.

- **Efficient Report Generation**: Analysts can produce detailed analyses, leveraging Instant Insight to formulate complex database queries in seconds.

- **Continuous Learning**: Instant Insight evolves over time, learning from user input to improve capabilities and adapting to evolving utility needs.

ATHENA
Active now

My name is Athena. I can help you get information about your data instantly. Just ask me a question!

Athena, can you show me which streets have the highest water usage for the last 3 years?

Absolutely. Here are the results. Is this what you are looking for?

Glad I could help!

SMARTWORKS
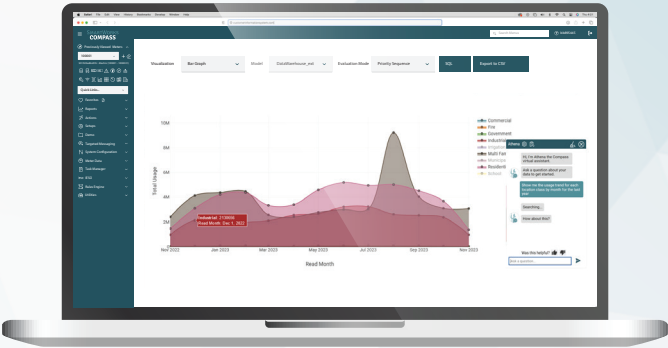## Make the Complex Simple

Long-Term AMI Data Storage:
Gain visibility into your AMI data beyond the limited retention period of a transactional Meter Data Management (MDM) system.

Secure Data Warehouse:
Built on a secure meter data warehouse dedicated to utilities, Instant Insight pre-aggregates and stages data for fast analytics and easy reporting. Connect directly to the Instant Insight data warehouse with any business intelligence tool.

No Configuration Required:
Unlike traditional off-the-shelf solutions, you are not responsible for defining all your terms, listing alternative names and describing the relationships between assets and elements in your network. Behind Instant Insight is SmartWorks Athena, with a machine learning model that continually learns from users' input, improving language understanding and relevance of responses.

Virtual Assistant Use Cases:
• **Utility Executive**: Answer complex questions for quick decisions.
• **Customer Service Representative**: Interrogate customer usage to understand and address issues effectively.
• **Analyst**: Describe detailed analyses for reports with Instant Insight building database queries.

As utilities navigate the complexities of data analytics, Instant Insight emerges as a beacon of efficiency, streamlining processes and fostering a new era of data-driven decision-making. Whether you're a utility executive making pivotal decisions, a CSR addressing customer concerns, or an analyst crafting detailed reports, Instant Insight stands ready to revolutionize your approach to data analytics.

Embrace the future of utility intelligence with Instant Insight and witness the transformative power of AI in action.

Integration		**Supported Browsers**	
• MeterSense MDM or any other AMI Data Source		• Google Chrome	• Microsoft Edge
• Microsoft PowerBI, Tableau, SAP Crystal Reports or any other BI Tool		• Mozilla Firefox	• Opera
• Optional data integration with CIS or other utility enterprise data		• Apple Safari	
Related Modules	**Additional Modules**		
• MeterSense MDM	• Transformer Loading	• Water Conservation Manager	
• KPI Dashboard	• Targeted Messaging	• Water Loss Analysis	
• AI Baseline and Forecasting	• Line Loss Analysis	• Water Meter Health	
	• Voltage Analysis	• Leak Detection & Notification	
	• Outage Performance	• Rate & Revenue Analysis	

Contact SmartWorks to see how your utility can leverage AI for immediate insights from your data, delighting residential, commercial, and industrial stakeholders, and saving costs on technical resources.