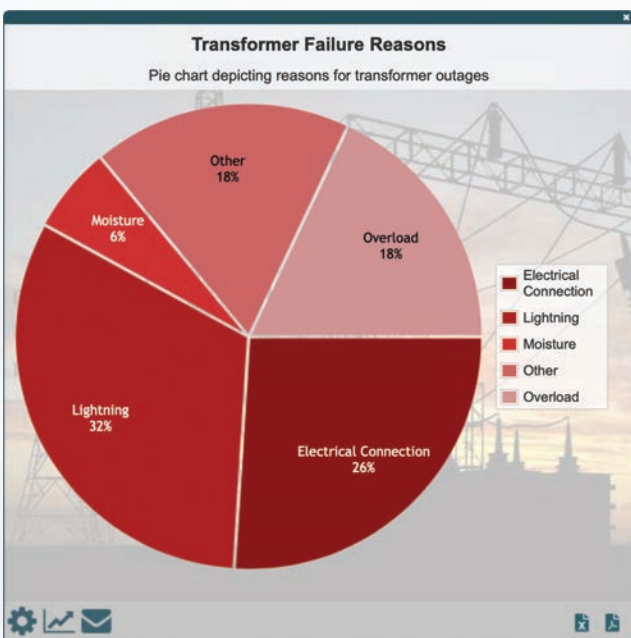# KPI Dashboard
For the Utility of Tomorrow

View current performance, configure notifications and share information with key personnel.

Utilities are becoming richer in available data from smart infrastructure and sensors throughout their operations. However, gleaning operational insight from that data is still a challenge, and the organizational siloes still remain.
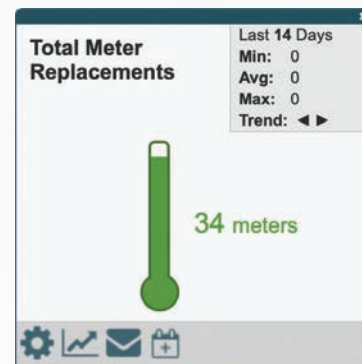
The KPI Dashboard provides instant access to data and breaks down the siloes, complementing the analytics & automation in the other SmartWorks Compass modules.

It changes the game by allowing the utility to visualize, monitor and share key metrics related to any business process throughout the utility. Important conditions are flagged to key stakeholders based on exceptions or a schedule.

Snapshot View

The KPI Dashboard provides a snapshot view of operational performance within single, configurable screens.

It enables utilities to monitor performance based on technical, operational and financial data amalgamated from various systems — data that otherwise would not be accessible without significant manual effort on the part of utility staff.

SMARTWORKS
Make the Complex Simple

Actionable Insights
Configurable dashboard views to gain insights into operations and improve efficiencies.

Visualize Performance
Share operational information with your team to quickly detect and resolve problems.

Investigate Root Cause
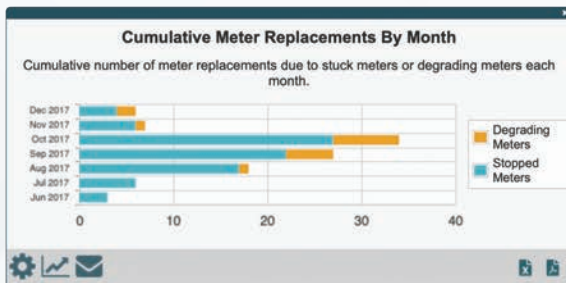Drill down on any KPI dashboard to view performance history to identify issues.

Monitoring & Alerting

The KPI Dashboard calculates key metrics, tracks how metrics change over time, and monitors trends against key thresholds. Metrics are displayed through clear visualization tools that enable utilities to drill down and view the detailed underlying data, explore the root cause of any significant changes, and view how the data has changed over time through a time lapse movie view. It also enables utilities to easily identify when KPIs reach critical values and quickly react by mobilizing resources.

Engaging Stakeholders

Standard KPIs are provided out of the box, configured into standard dashboards. The utility can easily optimize these views for a specific role or extend the dashboards by adding new KPIs using data from other utility systems.

The KPI Dashboard module pays for itself by enabling utilities to quickly identify any performance issues, measuring the impact of continuous improvement initiatives and increasing resource efficiency.

Cumulative Meter Replacements By Month
Cumulative number of meter replacements due to stuck meters or degrading meters each month.

Projected Revenue Recovery
Measured and projected revenue recovery over the next 5 years for the stopped and degrading meters replaced to date.

Degrading Meters Recovery To Date
Last 14 Days — Min: 0, Avg: 0, Max: 0, Trend: ◄ ►
$ 4069
2719.88 HCF

Integration	Related Modules	Additional Modules
• Any Customer Information System	• MeterSense MDM	• Water Conservation Manager
• Any AMI, AMR or meter read source	• Rate & Revenue Analysis	• Water Meter Health Analysis
• Financials	• HomeConnect Portal	• Leak Detection
• Call Center	• BizConnect Portal	• Loss Analysis
• Other systems as needed	• Compass Analytics Modules	• Transformer Loading Analysis
Supported Browsers		• Voltage Analysis
• Google Chrome (PC/Mac/Android)	• Microsoft Edge	• Outage & Blink Analysis
• Mozilla Firefox	• Opera	• Direct Load Control Verification
• Apple Safari (Mac/iOS)		• Targeted Customer Messaging

Contact SmartWorks to learn how the KPI Dashboard can harvest the data, break down the siloes and change the game for your organization.

SMARTWORKS